



# Submission on the WELS Compliance and Enforcement Strategy

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## Section A: General information

**Purpose of this form** For individuals and organisations to provide views on areas where WELS compliance and enforcement effort should be focussed, to inform development of the WELS Compliance and Enforcement Strategy for 2017 to 2020.

As a guide, use this form to provide your views on any or all of the below areas of focus:

- the level and breadth of compliance with the requirements of the WELS Act – how compliant do you think industry is with WELS? Is non-compliance more common in certain sectors, and if so, which sectors are more and less compliant?
- existing risks of non-compliance to the WELS scheme – do specific product types, industry segments, or parts of the supply chain pose a greater risk to scheme compliance?
- emerging or potential future risks to the WELS scheme – are changes in the industry likely to make certain types of non-compliance more common? If so, how is this likely to become evident?
- other relevant information or comments.

Use this template or attach a separate submission and/or supporting documents if you prefer. Microsoft Word submissions preferred—no PDF documents please.

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**Before applying** Please read the supporting Compliance and Enforcement Strategy—discussion paper before submitting your response.

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**Closing date** 5:00pm AEST on Friday 7 July 2017

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**To complete this form** Save a local copy of this document to your computer. You can then type directly onto the form, and save the final completed version. Alternatively, use this document as a cover sheet and attach your submission.

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**Your submission must include** This submission form, completed and signed (note an electronic signature is acceptable).

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**Post or email (preferred) your submission**      Email welsconsultation@agriculture.gov.au  
The WELS Regulator  
Department of Agriculture and Water Resources  
GPO Box 858  
Canberra City ACT 2601

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## Section B: Applicant

**1 Organisation name (if applicable)** \_\_\_\_\_

**2 Contact address**

Postal address \_\_\_\_\_

Suburb/town/city \_\_\_\_\_ State/territory \_\_\_\_\_ Postcode \_\_\_\_\_

**3 Contact person** (optional, noting that if you do not supply your details we will be unable to contact you regarding your submission)

Given name(s) \_\_\_\_\_ Family name \_\_\_\_\_

Work phone \_\_\_\_\_ Mobile phone \_\_\_\_\_

Email \_\_\_\_\_

**4 Type of person or organisation**

My submission is from a: (mark all that apply)

- |   |  |
|---|--|
| <input type="checkbox"/> Individual or sole trader    | <input type="checkbox"/> Retailer- physical store        |
| <input type="checkbox"/> Company or trust             | <input type="checkbox"/> Retailer - online               |
| <input type="checkbox"/> Peak industry body           | <input type="checkbox"/> Consumer                        |
| <input type="checkbox"/> Manufacturer                 | <input type="checkbox"/> Australian business             |
| <input type="checkbox"/> Importer                     | <input type="checkbox"/> Overseas business               |
| <input type="checkbox"/> Wholesaler                   | <input type="checkbox"/> Government or government agency |
| <input type="checkbox"/> Other (please specify) _____ |  |

I am involved in the:

- |   |   |
|---|---|
| <input type="checkbox"/> White goods industry | <input type="checkbox"/> Plumbing products industry |
|---|---|

## Section C: Publication of names and organisations that provide submissions on the WELS website

The department will not publish submissions or otherwise make them publicly available, although de-identified aggregated information from submissions will be published in ways that do not allow the identification of individuals or organisations. The final report on the WELS Compliance and

Enforcement Strategy will be published and may contain a quote from your submission. You will be contacted, to seek your consent, before such information is included in the report. Your contact information will not be made available. However, unless you request otherwise, the department will publish on the WELS website the names of individuals or organisations that provide submissions.

**5 Do you agree to your name or the name of your organisation being made publicly available?**

No

Yes

**6 Do you agree to your state/territory being listed?**

No

Yes

**7 Do you agree to the department contacting you about your submission if required?**

No

Yes

**Section D: Submission type**

**8 What type of submission are you making? (select one box only)**

Response typed or pasted into this document → Go to section E

Separate response and/or supporting material in an attached document → Go to section F

**Section E: Response to key topics in the discussion paper**

Use this form to provide your views on:

- the level and breadth of compliance with the requirements of the WELS Act;
- existing risks of non-compliance to the WELS scheme;
- emerging or potential future risks to the WELS scheme;
- other relevant information or comments.

The WELS Regulator is focussing this consultation on compliance and is not seeking input on the scheme itself. This consultation is an opportunity to provide feedback on a compliance strategy and is not intended for specific complaints or information about non-compliant individuals or companies. If you wish to make a complaint or report non-compliance, please contact [welscompliance@agriculture.gov.au](mailto:welscompliance@agriculture.gov.au).

Please type your response below, or cut and paste. Please limit your response to each part to 1000 words or less.

**9 Provide your views on the level and breadth of compliance with the requirements of the WELS Act**

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**10 Provide your views on existing risks of non-compliance to the WELS scheme**

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**11 Provide your views on emerging or potential future risks to the WELS scheme**

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**12 Provide other relevant information or comments**

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→ Go to section F

## Section F: Applicant declaration

To be completed by the person listed in section B of this application.

I understand that:

- Although individual submissions will not be published, a request may be made under the *Freedom of Information Act 1982* for a submission to be made available. Such requests will be determined in accordance with provisions under that Act.
- If I provide personal information about an individual other than myself, I must make that person aware of the privacy notice in [section G](#) of this form and draw their attention to the department's privacy policy.

Signature (type or sign your name) \_\_\_\_\_

Date (dd/mm/yyyy) \_\_\_\_\_

Full name \_\_\_\_\_

## Section G: Privacy notice

'Personal information' means information or an opinion about an identified individual, or an individual who is reasonably identifiable.

The Department of Agriculture and Water Resources collects your personal information (as defined by the Privacy Act 1988) in relation to this submission for the purposes of gathering industry views to inform development of the WELS Compliance and Enforcement Strategy and related purposes. If you fail to provide some or all of the personal information requested in this form, the department will be unable to contact you to discuss your submission and the views in your submission may not be considered in developing the Compliance and Enforcement Strategy.

Your personal information will be used and stored in accordance with the Australian Privacy Principles.

See the department's Privacy Policy to learn more about accessing or correcting personal information or making a complaint. Alternatively, telephone the department on +61 2 6272 3933.