# How to find the WaterMark product ID

## Video transcript

Hello and welcome to a WELS How to video.

This video will show you how to locate a WaterMark product ID from the WaterMark database.

A WaterMark product ID is the unique reference number issued by the WaterMark database.

You'll need a WaterMark product ID to complete WELS applications for flow controllers, taps, showers, lavatories and urinals.

The WaterMark product ID will create a link directly to the WaterMark database and if the product is updated on the WaterMark database, then the changes also happen in the WELS system.

The WaterMark product ID replaces users needing to upload WaterMark certificates and providing us with the model IDs.

In this example I'm going to show you how to locate a flow controller from the Neoperl WaterMark certificate.

I have the certificate in front of me and I will find the product at the top of the schedule on page 2.

Looking in the model identification column, I can see that the top value is 02.3240.0.

Now that I've got the model ID, I'll input that directly into the search of the WaterMark database.

I'll click on search and the records will appear underneath.

In this instance, I've looked for a specific model ID, however there could be more search results depending on the broad search that you use.

Next is to click on View under Product Details and it'll open the web page for the product.

The model ID is 02.3240.0 which is what I was looking for.

Now the WaterMark product ID is located in the web address at the top of your web browser.

It can be up to 6 digits long and in this example, my WaterMark product ID for this Neoperl flow controller is 250700.

You can repeat this for every product or flow controller that you're searching for, but you will need this WaterMark product ID to input into WELS applications to confirm that the product is WaterMark certified.